

Associate Director, Technology & Data Lead

Job ID
REQ-10002113
Apr 26, 2024
USA

Summary

The Technology and Data Lead will oversee and manage the technology platforms required to support the Meetings, Congress and Events Team. This includes ensuring the platforms are efficient, user-friendly, and aligned with business needs, leading ongoing improvements and product roadmap, analyzing, and recommending new platforms, leading their implementation, and providing training and support to end-users throughout the transition and post-implementation phases.

About the Role

Location: East Hanover, NJ (Hybrid)
#LI-Hybrid

The Technology and Data Lead will oversee and manage the technology platforms required to support the Meetings, Congress and Events Team. This includes ensuring the platforms are efficient, user-friendly, and aligned with business needs, leading ongoing improvements and product roadmap, analyzing, and recommending new platforms, leading their implementation, and providing training and support to end-users throughout the transition and post-implementation phases.

Your Key Responsibilities:

- Business owner for technology platforms required to support Meeting, Congress and Events operations i.e. Centris (HCP Program database & submission workflow), On Demand Content Portal, Registration Portal, Webcast and Virtual meeting portal, CVENT etc.
- Handles product development roadmap to ensure platforms evolve to meet business needs and are in line with industry best practice.
- Ensure the platform has an efficient and seamless interface and user experience for Field Users, Speakers, and Attendees
- Leads ongoing platform enhancements, feature updates, product additions and platform testing.
- Leads data flows in and out of technology platforms - Roster, STRATUS (Transfer of Value reporting), Master Data Management etc.
- Manages any technical issues identified with the systems and works with appropriate stakeholders and vendors to resolve.
- Analyze the current platforms and evaluate the feasibility and suitability of new platforms to meeting changing organizational needs.
- Research and recommend the most appropriate technology platform based on factors like functionality, scalability, security, and compatibility with existing systems.
- Oversee the technical implementation of any new platforms, including system architecture design, data

migration, integration with other systems, and customization.

- Develop and implement testing plans to ensure the new platforms meet the required standards and resolves any issues or bugs.
- Deliver training to end-users and support during the transition and post-implementation phases.

Role Requirements

Essential Requirements:

- Bachelor's degree in a relevant field such as computer science, information technology, or engineering is required.
- 7+ years of relevant experience in platform management, technology implementation, and project management is essential for this role.
- Familiarity with data management and integration, as well as experience in working with data flows and databases, is important.
- Experience in leading technical implementation projects, i.e system architecture design, data migration, and/or integration with other systems.
- Strong problem-solving, analytical, and communication skills are crucial for effectively managing platforms and collaborating with stakeholders.

Desirable Requirements:

- Experience in managing technology platforms in the pharmaceutical or healthcare industry is helpful, as it provides familiarity with the specific compliance and regulatory considerations of the industry.
- Strong knowledge and experience in technology platforms commonly used in the industry, such as Centris, CVENT, webcast and virtual meeting portals, and other relevant systems, is valuable.
- Experience in managing vendor relationships, conducting vendor evaluations, and overseeing vendor performance is helpful.

Novartis Compensation and Benefit Summary: The pay range for this position at commencement of employment is expected to be between \$144,000.00 and \$216,000.00 / year; *however, while salary ranges are effective from 1/1/24 through 12/31/24, fluctuations in the job market may necessitate adjustments to pay ranges during this period. Further, final pay determinations will depend on various factors, including, but not limited to geographical location, experience level, knowledge, skills, and abilities.* The total compensation package for this position may also include other elements, including a sign-on bonus, restricted stock units, and discretionary awards in addition to a full range of medical, financial, and/or other benefits (including 401(k) eligibility and various paid time off benefits, such as vacation, sick time, and parental leave), dependent on the position offered. Details of participation in these benefit plans will be provided if an employee receives an offer of employment. If hired, employee will be in an "at-will position" and the Company reserves the right to modify base salary (as well as any other discretionary payment or compensation program) at any time, including for reasons related to individual performance, Company or individual department/team performance, and market factors.

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Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

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<https://talentnetwork.novartis.com/network>

Division
Finance
Business Unit
Pharmaceuticals
Location
USA
Site
East Hanover
Company / Legal Entity
U014 (FCRS = US014) Novartis Pharmaceuticals Corporation
Job Type
Full time
Employment Type
Regular
Shift Work
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