

State Privacy Notices ^[1]

Effective January 2, 2020

For the notices below, capitalized terms as well as “we” or “us” have the same meaning as in the referring webpage.

California

California Residents Under Age 18: If you are a resident of California under age 18 and a registered user of the Services, you may ask us to remove content or data that you have posted to the Services by writing to novartis.email@novartis.com ^[2]. Please note that your request does not ensure complete or comprehensive removal of the content or data, as, for example, some of your content or data may have been reposted by another user

California Consumer Privacy Act Notice

Last Updated: **January 2, 2020**

Pursuant to the California Consumer Privacy Act of 2018 (“**CCPA**”), we provide the following details regarding the categories of Personal Information about California residents (excluding business-to-business data) that we have collected or disclosed within the preceding 12 months:

1. We collected the following categories of Personal Information:
 - A. Identifiers, such as name and government-issued identifier (e.g., Social Security number);
 - B. Personal information, as defined in the California safeguards law, such as contact and financial information;
 - C. Characteristics of protected classifications under California or federal law, such as age, gender, medical conditions, and marital status;
 - D. Commercial information, such as transaction information and purchase history;
 - E. Biometric information, such as fingerprints and voiceprints;
 - F. Internet or network activity information, such as browsing history and interactions with our websites;
 - G. Geolocation data, such as device location;
 - H. Audio, electronic, visual and similar information, such as call and video recordings;
 - I. Professional or employment-related information, such as work history and prior employer;
 - J. Education information subject to the federal Family Educational Rights and Privacy Act, such as student records and directory information; and
 - K. Inferences drawn from any of the Personal Information listed above to create a profile or summary about, for example, an individual’s preferences and

characteristics.

We collect this Personal Information directly from California residents themselves, as well as from joint marketing partners, public databases, providers of demographic data, publications, professional organizations, social media platforms, people with whom you are connected on social media platforms, caregivers, companies and other third parties that help us screen and onboard individuals for hiring purposes, and other third parties.

We may use this Personal Information to operate, manage, and maintain our business, to provide our products and services, for our employment purposes, and to otherwise accomplish our business purposes and objectives. Our business purposes and objectives include, for example, developing, improving, repairing, and maintaining our products and services; personalizing, advertising, and marketing our products and services; conducting research, analytics, and data analysis; maintaining our facilities and infrastructure; undertaking quality and safety assurance measures; conducting risk and security controls and monitoring; detecting and preventing fraud; performing identity verification; performing accounting, audit, and other internal functions, such as internal investigations; complying with law, legal process, and internal policies; maintaining records; and exercising and defending legal claims.

2. We disclosed the following Personal Information to our affiliates and third parties, such as our service providers, for our operational business purposes:
 - A. Identifiers, such as name and government-issued identifier (e.g., Social Security number);
 - B. Personal information, as defined in the California safeguards law, such as contact and financial information;
 - C. Characteristics of protected classifications under California or federal law, such as age, gender, medical conditions, and marital status;
 - D. Commercial information, such as transaction information and purchase history;
 - E. Biometric information, such as fingerprints and voiceprints;
 - F. Internet or network activity information, such as browsing history and interactions with our websites;
 - G. Geolocation data, such as device location;
 - H. Audio, electronic, visual and similar information, such as call and video recordings;
 - I. Professional or employment-related information, such as work history and prior employer;
 - J. Education information subject to the federal Family Educational Rights and Privacy Act, such as student records and directory information; and
 - K. Inferences drawn from any of the Personal Information listed above to create a profile or summary about, for example, an individual's preferences and characteristics.

3. We have not "sold" Personal Information for purposes of the CCPA.

For purposes of this CCPA Notice, "sold" or "sale" means the disclosure of Personal Information for monetary or other valuable consideration but does not include, for example, the transfer of Personal Information as an asset that is part of a merger,

bankruptcy, or other disposition of all or any portion of our business.

If you are a California resident, you may request that we:

1. Disclose to you the following information covering the 12 months preceding your request:
 - o The categories of Personal Information we collected about you and the categories of sources from which we collected such Personal Information;
 - o The specific pieces of Personal Information we collected about you;
 - o The business or commercial purpose for collecting Personal Information about you; and
 - o The categories of Personal Information about you that we otherwise shared or disclosed and the categories of third parties with whom we shared or to whom we disclosed such Personal Information.
2. Delete Personal Information we collected from you.

To make a request for the disclosures or deletion described above, please contact us at 1-800-NOW-NOVA or [click here to make an online request](#) [3]. In some instances, we may decline to honor your request where an exception applies, such as where the disclosure of Personal Information would adversely affect the rights and freedoms of another California resident.

You have the right to be free from unlawful discrimination for exercising your rights under the CCPA.

Nevada

Nevada Residents as Covered by Nevada Privacy Law

We do not sell Covered Information as defined under Nevada law. If you would like to make a further inquiry regarding the selling of your Covered Information, as defined under Nevada law, please contact Nevada-Privacy.Request@novartis.com [4]

Texas

Texas Residents

Pursuant to the Texas Health and Safety Code, Sec. 181.154, please be advised that if we receive any data that identifies you and relates to your past, present or future physical or mental health, healthcare or payment for your healthcare, such data may be subject to electronic disclosure by such means as file transfers or email.

Accordion Type:
Collapsible

Source URL: <https://www.novartis.us/state-privacy-notice>

Links

[1] <https://www.novartis.us/state-privacy-notice>

[2] <mailto:novartis.email@novartis.com>

[3] <https://www.novartis.us/utills/contact/info/emails>

[4] <mailto:Nevada-Privacy.Request@novartis.com>